

Wisconsin Terms of Service

Viroqua Study Area
Wisconsin

Section 27
Fourth Revised Contents Sheet No. 1
Cancels Third Contents Sheet No. 1

RATES AND EXCEPTIONS

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RATES AND EXCEPTIONS

1. Preface

A: Exceptions: None

2. Explanation of Terms

A: Exceptions: None

3. Rules and Regulations

A: Exceptions: None

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Section 27
Sixth Revised Sheet No. 2
Cancels Fifth Revised Sheet No. 2

RATES AND EXCEPTIONS

4. Nonrecurring Charges

A: Exceptions: Connecting Device Charge and Premises Visit Charge do not apply.

B: Rates and Charges:

All Exchanges	Nonrecurring Charge		
	<u>Business</u>	<u>Residential</u>	
Service Order Charge			
Initial ¹	\$35.00	\$35.00	(I)
Subsequent	\$25.00	\$25.00	(I)
Record Change	\$4.50	\$4.50	
C.O. Line Connection ¹	\$25.00	\$25.00	(I)
Access Line Work Charge ¹	\$20.00	\$20.00	(I)
Maintenance of Service Charge	\$21.50	\$21.50	
Reconnect Charge	\$45.00	\$45.00	(I)
NSF Check Charge	\$25.00	\$25.00	
Vacation Rate Setup Charge	\$10.00	\$10.00	
Unauthorized End User Service Change Charge			
One to Three Lines	\$16.00	\$16.00	
Four or more on a time/expense basis	\$16.00	\$16.00	

¹ Installment billing available.

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22nd Revised Sheet No. 3
Cancels 21st Revised Sheet No. 3

RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

	<u>Monthly Rate</u>	<u>Assessment</u> ¹	<u>Total</u>	
<u>All Exchanges</u>				
Residence 1-Party	\$20.00	\$3.04	\$23.04	
Elementary and Secondary Schools and Public Libraries	\$20.00	\$3.04	\$23.04	
Business 1-Party	\$68.00	\$3.04	\$71.04	(I)
Key System Trunk	\$70.00	\$3.04	\$73.04	(I)
PBX Trunk	\$30.00	\$3.04	\$33.04	

¹ Recovery of Assessments to fund certain state Universal fund Programs.

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Viroqua Study Area
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Section 27
9th Revised Sheet No. 4
Cancels 8th Revised Sheet No. 4

RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.2 Extended Community Calling Service

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
Viroqua	Cashton	12/21/93
	Chaseburg	12/21/93
	Coon Valley	12/21/93

5.2.3 Rates for ECC Messages

Per Minute or fraction there of

Residence Service	\$0.05
Business Service	\$0.05

5.3 Touch Calling Service

A: Exceptions: None

B: Rates and Charges:

5.3.2 Touch Calling is included for all customers as part of the basic local exchange rate.

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

<u>B: Rates and Charges:</u>	<u>Per Month</u>	
Business and Residential	\$4.50	(I)

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Section 27
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RATES AND EXCEPTIONS

6. Centrex Service

A: Exceptions: None

B: Rates and Charges:

Per Month

Centrex Line, Per Line	\$34.70
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7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	<u>Non-Recurring Charge</u>	<u>Per Month</u>
(A) Payphone Service, Per access line.	1	2
(B) Optional Features		
In addition to the rate and charges set forth in A. above, a Coin Supervision Additive will apply when the coin Supervision Additive Functionality must be provided by the Company, per access line.	N/A	\$1.95

¹ Business nonrecurring charges shall apply.

² Business One-party local rate shall apply.

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Viroqua Study Area
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Section 27
First Revised Sheet No. 6
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RATES AND EXCEPTIONS

8. Mileage Charges

A: Exceptions: None

B: Rates and Charges:

(A) All Exchanges:

	<u>Monthly Rate</u>
Talking Channel, per 1/4 mile	\$3.00
Associated Signal Channel, per 1/4 mile,	\$2.00
Minimum Charge Per Circuit	
(a) Business	
Talking Channel	\$3.00
Signal Channel	\$2.00
(b) Residence	
Talking Channel	\$3.00
Signal Channel	\$2.00

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

B: Rates and Charges:

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges

	<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>
Hard of Hearing Handset	\$.35	\$93.10
Melco Telephone Amplifier	\$.50	\$34.50

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Section 27
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RATES AND EXCEPTIONS

10. Miscellaneous Services

10.2 Fire Reporting System

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

10.3 Automated Attendant

A: Exceptions: None

B: Customer subscribing to Automated attendant will be offered rates under individual contract, in accordance with Section 196.194 of the Wisconsin State Statutes as shown in this tariff. The Telephone Company will advise the commission and end user of any price change a minimum of 30 days prior to such change.

10.4 Call Blocking Services

Installation charge for
Second or Subsequent
Blocking Orders

Call Blocking Service, Each line per order \$10.00

10.5 ECC Blocking Services

A: Exceptions: None

B: Rates and Charges:

Originating Exchange

Blocked ECC Calling Points

Viroqua

Cashton
Chaseburg
Coon Valley

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Section 27
First Revised Sheet No. 8
Cancels Original Sheet No. 8

RATES AND EXCEPTIONS

10. Miscellaneous Services

10.6 Direct Inward Dialing

A: Exceptions: None

B: Rates and Charges:

	<u>Install Charge</u>	<u>Monthly Rate</u>
DID Rates		
Blocks of DID Numbers		
Block of 20	None	\$5.00
Block of 100	None	\$20.00
Trunk Termination		
Each Trunk Termination	None	\$12.00
Trunk Termination Installation Charge		
Per Trunk Termination	\$100.00	

10.7 Tie Lines

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

10.8 Circuit Pair Rental

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

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Section 27
Second Revised Sheet No. 9
Cancels First Revised Sheet No. 9

RATES AND EXCEPTIONS

10. Miscellaneous Services

10.9 Message Waiting Indication

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Message waiting Indication, per line \$1.00

Message waiting Indication, when ordering Voice Mail \$0.00

10.10 Digital Billing

(T)

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Rate for Digital Billing with Duplicate paper bill \$5.00

(T)(I)

10.11 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Duplicate Bill Charge, per copy of bill requested \$5.00

10.12 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows:

Nonrecurring
Charge

1. Service Charge, per Point-to Number \$300.00

2. Central Office Switch Activation Charge,
per Central Office Switch Translated or Changed \$30.00

3. Service Ordering Charge \$20.00

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Viroqua Study Area
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Section 27
First Revised Sheet No. 10
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RATES AND EXCEPTIONS

10. Miscellaneous Services

Nonrecurring
Charge

10.13 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

10.14 Meet Me Conference Call

A: Exceptions: Service not available to Viroqua Study Area

10.15 Selective Class of Call Screening

A: Exceptions: Service not available to Viroqua Study Area

10.16 Simplified Message Desk Interface

A: Exceptions: Service not available to Viroqua Study Area

10.17 Call Transfer Service ¹

A: Exceptions: None

B: Rates:

Monthly Rate

Business	\$1.50
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¹ This service is grandfathered.

RATES AND EXCEPTIONS

10. Miscellaneous Services

10.18 Personal Paging

A: Exceptions: Service not available to Viroqua Study Area

10.19 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

Per Occurrence

Convenience Fee	\$10.00
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Section 27
Eighth Revised Sheet No. 12
Cancels Seventh Revised Sheet No. 12

RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
Basic Call Forward	\$9.50	\$9.50		
Call Forward Busy ²	\$9.50	\$9.50		
Call Forward Busy/No Answer ²	\$9.50	\$9.50		
Call Forward No Answer ²	\$9.50	\$9.50		
Call Waiting/Cancel Call Waiting	\$10.25	\$10.00		
3 Way Calling	\$10.25	\$10.00	\$3.00 ³	\$3.50 ³
Speed Call 8 ⁴	\$4.00	\$6.50		
Speed Call30	\$4.00	\$6.50		
Warm Line	\$1.50	\$1.50		

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¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² In addition to the charges specified herein, filed long distance rates will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area.

³ The maximum charge is \$15.00 per month, per line.

⁴ This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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Wisconsin Terms of Service

Viroqua Study Area
Wisconsin

Section 27
10th Revised Sheet No. 13
Cancels 9th Revised Sheet No. 13

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
*69 *69 Call Return	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
*66 Busy Number Redial	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
Priority Call	\$5.00	\$5.00		
Distinctive Ring	\$5.99	\$6.99		
Selective Call Forward	\$5.00	\$6.50		
Selective Call Rejection	\$5.00	\$6.50		
Selective Call Acceptance	\$5.00	\$6.50		
Call Trace			\$8.50 ³	\$8.00 ³
Caller ID Number ⁵	\$10.99	\$10.50		
Caller ID with Name	\$14.50	\$13.75		
Anonymous Call Block/Rejection	\$5.75	\$6.00		
Multiple Simultaneous Call Forward	\$11.00	N/A		
Remote Call Forward (RCF)	\$54.00 (I)	\$34.00		
Remote Activated Call Forward ⁴	\$6.99	\$7.00		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ The maximum charge is \$32.50 per month, per line.

⁴ In addition to the charges specified herein, filed long distance rates will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area.

⁵ This service is grandfathered.

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Section 27
Second Revised Sheet No. 14
Cancels First Sheet No. 14

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

Monthly Rate

11.3.1 Frontier Freedom Package includes the following: ¹ \$15.95

Basic Voice Message Service
Caller ID with Name
Basic Call Forward
Call Waiting/Cancel Call Waiting
*66 Busy Number Redial
*69 Call Return
Speed Call 8
3 Way Calling
Message Waiting Indication

11.3.2 Frontier Choices Feature Package available to residence and business customers.

A customer may select an unlimited number of the following compatible services or features: Speed Call 8, Speed Cal 30, Call Waiting/Cancel Call Waiting, Basic Call Forward, Distinctive Ring, 3 Way Calling, Caller ID with Name, *66 Busy Number Redial, *69 Call Return, Priority Call, Selective Call Acceptance, Selective Call Rejection, Selective Call Forward, Frontier Privacy, and Message Waiting Indication. A customer may add or delete features within the feature package at no additional charge.

Monthly Rate

\$17.95

¹ This service is grandfathered.

Wisconsin Terms of Service

Viroqua Study Area
Wisconsin

Section 27
Eighth Revised Sheet No. 15
Cancels Seventh Revised Sheet No. 15

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.3 Citizens Select Plans – Grandfathered as of June 25, 2019 (C)

A: Exceptions: Service not available to Viroqua Study Area.

11.3.4 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

A: Exceptions: The following features are offered in each bundle.

- (a) Two Constant features:
 - Caller ID with Name
 - Call Forwarding – Choice of one of the following:
 - Call Forwarding Busy Variable
 - Call Forwarding Fixed
 - Call Forwarding
- (b) Choice of three of the following other features:
 - *66 Busy Number Redial
 - *69 Call Return
 - Call Waiting
 - Speed Calling (8 Code)
 - 3 Way Calling

B: Rates and Charges:

Monthly Rate

Frontier Feature5 Pack

\$11.95

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Wisconsin Terms of Service

Viroqua Study Area
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Section 27
Third Revised Sheet No. 16
Cancels Second Revised Sheet No. 16

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.5 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Frontier Choices Tier 1	¹	\$34.00	(I)
Frontier Choices Tier III	¹	\$59.06	(I)

11.3.6 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

All Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$48.00	\$46.00	\$44.00
SB2	\$74.00	\$70.00	\$66.00
SB3	\$72.00	\$68.00	\$64.00
SB4	\$98.00	\$92.00	\$88.00
SB5	N/A	N/A	N/A
SB6	N/A	N/A	N/A
SB7	\$20.79	\$19.56	\$18.35

<u>Optional Services</u>	<u>Monthly Rate</u>
FrontierWorks Select 5	\$9.95
FrontierWorks Select 5 #2	\$12.95

¹ Normal Service Ordering and Connection charges apply.

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Section 27
Third Revised Sheet No. 17
Cancels Second Revised Sheet No. 17

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.7 FrontierWorks Small Business Connections – Grandfathered as of June 24, 2019 (C)
(C)

All Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
Bundle 1	\$89.99	\$84.99	\$79.99
Bundle 2	\$134.99	\$126.99	\$118.99
Bundle 3	\$129.99	\$119.99	\$114.99
Bundle 4	\$174.99	\$163.99	\$153.99
Bundle 5	\$189.99	\$179.99	\$169.99
Bundle 6	\$139.99	\$129.99	\$119.99
Bundle 7	\$161.99	\$151.99	\$142.99

Optional Services – All Exchanges

1. Bundles 1-5

	<u>Monthly Rate</u>
FrontierWorks Optional Business Feature Package, per line	\$9.99

2. Bundles 6-7

Optional Centrex Features, per feature	\$1.99
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Section 27
6th Revised Sheet No. 18
Cancels 5th Revised Sheet No. 18

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.8 Frontier Small Business Advantage – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Two –Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features, per feature	\$1.99

11.3.9 Frontier Digital Phone Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Service	\$61.99	
Digital Phone Enhanced Feature Pack	\$7.49	(I)

11.3.10 Frontier Business Unlimited Service - Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Unlimited Service	\$35.00
Business All in Feature Package	\$4.99

11.3.11 Frontier Digital Phone Bronze – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Bronze	\$21.99	
Digital Phone Enhanced Feature Pack	\$7.49	(I)

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Wisconsin Terms of Service

Viroqua Study Area
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Section 27
8th Revised Sheet No. 19
Cancels 7th Revised Sheet No. 19

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.12 Frontier Digital Basic Bundle – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Basic Bundle	\$31.99	
Digital Phone Enhanced Feature Pack	\$7.49	(I)

11.3.13 Stay Connected Seasonal Offering ¹ - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Stay Connected Seasonal Offering	\$9.99

11.3.14 Frontier Business Essentials – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Essentials Package	\$39.99
Enhanced Feature Pack	\$3.99

11.3.15 Frontier Digital Phone Plus Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Plus Service	\$61.99	
Enhanced Feature Package	\$7.49	(I)

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 27
7th Revised Sheet No. 20
Cancels 6th Revised Sheet No. 20

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.16 Frontier Business Metro – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Metro	\$39.99
Enhanced Feature Pack	\$3.99

11.3.17 Frontier Digital Phone 100 – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Digital Phone 100	\$20.99
One Feature	\$7.49
Two Features	\$7.99
Three Features	\$9.99
All Features Listed	\$12.99

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11.3.18 Frontier Unlimited State – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Unlimited State	\$30.99
One Feature	\$7.49
Two Features	\$7.99
Three Features	\$9.99
All Features Listed	\$12.99

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Section 27
7th Revised Sheet No. 21
Cancels 6th revised Sheet No 21

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.19 Frontier Digital Phone X – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone X	\$31.99	
Enhanced Feature Package	\$7.49	(I)

11.3.20 Frontier Unlimited State X – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Unlimited State X	\$30.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.21 Frontier Digital Phone Essentials 1 – 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essential 1-2010	\$28.99	
Enhanced Feature Package	\$7.49	(I)

¹ This service offering is limited to all existing subscribers at their existing locations.

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Section 27
8th Revised Sheet No. 22
Cancels 7th Revised Sheet No 22

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.22 Frontier Digital State Unlimited with Essentials 1 ¹

All Exchanges

Monthly Rate

Frontier Digital State Unlimited with Essentials 1
One Feature
Two Features

\$35.99
\$7.49
\$7.99

(I)

11.3.23 Frontier Digital Phone Nationwide with Essentials 1 -2010 ¹

All Exchanges

Monthly Rate

Frontier Digital Phone Nationwide with Essentials 1-2010
Enhanced Feature Package

\$41.99
\$7.49

(I)

11.3.24 Frontier Digital Phone Nationwide Unlimited with Essentials 1 – 2010 ¹

All Exchanges

Monthly Rate

Frontier Digital Phone Nationwide Unlimited with
Essentials 1-2010
Enhanced Feature Package

\$41.99
\$7.49

(I)

¹ This service offering is limited to all existing subscribers at their existing locations.

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7th Revised Sheet No. 23
Cancels 6th Revised Sheet No 23

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.25 Frontier Business Nationwide Unlimited Service II – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Nationwide Unlimited Service II	\$52.99
Additional Business Lines	\$46.99
Frontier Business All in Feature Package	\$4.99

11.3.26 Frontier Business Local Unlimited II - Grandfathered as of January 1, 2018

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Local Unlimited II	\$35.99
Business All in Feature Package	\$4.99

11.3.27 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

11.3.28 Frontier Digital Phone Essentials - Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99	

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 27
8th Revised Sheet No. 24
Cancels 7th Revised Sheet No. 24

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.29 Frontier Digital Phone Unlimited - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.30 Frontier Digital Phone Unlimited Plus - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.31 Frontier Simply Unlimited Service ¹ - Grandfathered as of January 1, 2018

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Simply Unlimited Service (Lines 1 to 3)	\$88.99	(I)
Frontier Simply Unlimited Service (Lines 4 to 12)	\$73.99	(I)
Frontier Business All in Feature Package	\$4.99	

¹ This service offering is limited to all existing subscribers at their existing locations.

² This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Wisconsin Terms of Service

Viroqua Study Area
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Section 27
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Cancels 9th Revised Sheet No. 25

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.32 Frontier OneVoice

All Exchanges

Monthly Rate

Frontier OneVoice Basic Bundle	\$89.99	(I)
Term Price with 1 year commitment	\$74.99	(I)
Premium Feature Package	\$9.99	

11.3.33 Frontier Commercial Voice Unlimited - Grandfathered as of January 1, 2018

All Exchanges

Monthly Rate

Frontier Commercial Voice Unlimited	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

11.3.34 Frontier Digital Phone Unlimited (Challenger) – Grandfathered

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 27
5th Revised Sheet No. 26
Cancels 4th Revised Sheet No. 26

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.35 Frontier Digital Phone Unlimited Plus (Challenger) – Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99	

11.3.36 Frontier Residential Unlimited Voice Service

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

11.3.37 Frontier Unlimited Voice and Feature Bundle

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

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Viroqua Study Area
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Section 27
First Revised Sheet No. 27
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RATES AND EXCEPTIONS

12. Switched Digital Services

12.1 Switched 56 Kilobit Service

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	\$102.00	\$21.00
- Out-only trunk	\$102.00	\$21.00
- Two-way trunk	\$102.00	\$21.00
Advanced trunks each		
- In-only trunk with DI	\$63.00	\$21.00
- Out-only trunk with Outward Dialing	\$110.00	\$21.00
- Two-way trunk with DID	\$165.00	\$21.00

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Section 27
First Revised Sheet No. 28
Cancels Original Sheet No 28

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

Nonrecurring
Charge

Trunk Change Charges

- | | |
|--|---------|
| - Miscellaneous changes within the Categories of basic or advanced. | \$44.00 |
| - Change from basic trunks to advanced trunks or vice versa. | \$69.00 |
| - Add, change to or from, or rearrange hunting arrangement within a trunk group. | \$46.00 |

Rate Stability Plan

Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

- | | Nonrecurring
<u>Charge</u> | <u>Monthly
Rate</u> |
|--|-------------------------------|-------------------------|
| - One-Year Plan
All basic trunks or a combination of basic and advanced trunks. | \$1,150.00 | \$275.00 |
| - Two-Year Plan
All basic trunks or a combination of basic and advanced trunks. | \$750.00 | \$265.00 |

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Wisconsin Terms of Service

Viroqua Study Area
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Section 27
First Revised Sheet No. 29
Cancels Original Sheet No 29

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Stabilized Monthly Rates

	Nonrecurring <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$225.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$200.00

12.3 Frontier T-Advantage Digital Service

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

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Viroqua Study Area
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Section 27
4th Revised Sheet No. 30
Cancels 3rd Revised Sheet No 30

RATES AND EXCEPTIONS

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension ¹ – Grandfathered as of May 8, 2020

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges:	<u>Recurring Charge</u>	(C)
Residence	\$5.00	(I)

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: Viroqua Study Area only contains the following Exchange Viroqua

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 27
15th Revised Sheet No. 31
Cancels 14th Revised Sheet No. 31

RATES AND EXCEPTIONS

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges:	<u>Per Call</u>
Local Directory Assistance Calls	*
National Directory Assistance Calls	*
Directory Assistance Call Completion	*

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:	<u>Per Month</u>	
	<u>Business</u>	<u>Residential</u>
Additional Listings	\$34.00 (I)	\$6.00
Extra Lines of Information	\$34.00 (I)	\$5.50
Foreign Exchange Listing	\$6.50	\$6.00
Non-Listed	\$6.50	\$6.50
Non-Published	\$7.00	\$7.00

18. Joint User Service

A: Exceptions: None

B: Rates and Charges:	<u>Monthly Rate</u>
Business	\$2.50

19. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

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Wisconsin Terms of Service

Viroqua Study Area
Wisconsin

Section 27
Fifth Revised Sheet No. 32
Cancels Fourth Revised Sheet No. 32

RATES AND EXCEPTIONS

20. Lifeline Assistance Programs

20.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

Credit Amount

- Qualifying voice-only service
 - Prior to December 1, 2019 \$9.25
 - Effective December 1, 2019 \$7.25
 - Effective December 1, 2020 \$5.25
- Qualifying Broadband or bundled service \$9.25

20.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company - Viroqua			
Exchange	County	Credit Amount	
		<u>Voice</u>	<u>Broadband</u>
Viroqua	Vernon	\$4.24	\$1.49

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21. Foreign Exchange Service

A: Exceptions: None

B: Rates and Charges:

<u>Mileage Charges</u>	<u>First 1/4 Mile</u>	<u>Additional 1/4 Miles</u>
1-Party:	\$6.50	\$5.00
<u>Nonrecurring Charge</u>		
Cross Boundary Foreign Exchange Service Establishment Charge, per exchange	\$50.00	

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Wisconsin Terms of Service

Viroqua Study Area
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Section 27
Third Revised Sheet No. 33
Cancels Second Revised Sheet No. 33

RATES AND EXCEPTIONS

22. Nonutility Merchandising

A: Exceptions: None

B: Rates and Charges: See Tariff Section 22

23. Access Service

A: Exceptions: None

B: Rates and Charges: See Tariff Section 23

24. Channel Services

A: Exceptions: Service not available to Frontier Communications of Viroqua, LLC

25. Extended Area Service

A: Exceptions: None

26. Operator Services

Per Call

- A. Operator Assisted Station to Station
- B. Collect
- C. Operator Assisted Person to Person
- D. Operator Assisted Time and Charges
- E. Operator Assisted -Corrections
- F. Billed to Third Number
- G. Live Operator Fee

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* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

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